



**PHONE: 800-231-3990, FAX: 314-231-2820, E-MAIL: [kellys@hydrants.com](mailto:kellys@hydrants.com)**

## **RETURN POLICY**

**ALL ITEMS BEING RETURNED TO KUPFERLE FOUNDRY MUST BE ACCOMPANIED BY A COPY OF THE "RETURN MATERIAL AUTHORIZATION" FORM ISSUED BY KUPFERLE FOUNDRY CO. TO BE CONSIDERED A VALID RETURN.**

**RESTOCKING CHARGES ARE AS FOLLOWS:  
0-6 MONTHS OLD IS 50%**

**ANYTHING OLDER THAN 6 MONTHS OLD IS NON-RETURNABLE!**

**ANY "SPECIAL ORDERS" ARE NON-RETURNABLE!**

**ANY PRODUCT BEING ALLEGED DEFECTIVE MUST ALSO BE AUTHORIZED BY KUPFERLE FOUNDRY FOR RETURN OR REPAIR!**

**WE APPRECIATE YOUR COOPERATION WITH THESE MATTERS.**

**THANK YOU,**

**KELLY SHEEHAN  
CUSTOMER SERVICE MGR.**