



RETURN POLICY

All items being returned to Kupferle must be accompanied by a copy of our “Return Material Authorization” form issued by Kupferle to be considered a valid return.

All standard, returnable products on orders of six months or less are subject to a 50% restocking fee. Orders for standard products that are over 6 months old are non-returnable.

Any non-standard products or special orders, or customized product orders are non-returnable. Any alleged defective products(s) must be validated by an authorized Kupferle representative before returning or being repaired under warranty.

Thank you,

Kelly Sheehan
Office Manger